

HELP REPORT & ELIMINATE ILLEGAL DUMPING INTO OUR SEWER SYSTEM

Only authorized personnel may access public manholes or privately owned grease interceptors for maintenance and monitoring activities.

Illegal dumping may result in clogged or overflowing sewer lines, disruption of wastewater treatment plant processes, damage to sewer lines, buildup of toxic gases in the lines, and/or harmful discharges into the environment.



See it

- Trucks discharging unknown substances into manholes in residential neighborhoods or near vacant lots, typically at night.
- Foul smells with no apparent explanation.
- Grease interceptors that appear to be full of water and grease shortly after a service company finishes pumping the grease interceptor.
- Septage hauling companies that offer services for significantly less than competitors.



Full



Empty



Report it

Call City of Raleigh Public Utilities Administration Division 24/7 at **919-996-3245**. Provide date & time of the incident, description of the vehicle (including license plate, company name and phone number shown on vehicle, etc.) and persons involved. Please also include your name and phone number.



Reward it

Reporting a problem could earn you **\$5,000** if you are the first to notify us of a confirmed illegal dumping incident.

For more information, visit www.raleighnc.gov



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